

In case of discrepancies between language versions, the English version prevails.

2026-03-25

PRODUCT SAFETY RECALL

Dear Valued Customer,

We regret to inform you that we have recently identified a safety concern with the below product sold on Temu.

Product details



Name of the product: Portable Neck Fans Available in 1/3/5pcs, Featuring Three Speed Settings And 360° Rotation. These Mini Handheld Fans with USB-C Are Perfect for Outdoor Work, Travel, And Home Use
Brand of the product: N/A

Name of the seller: DJA Verse shop

Identification No.: WNK-2028 which is accessible on the package as follows:



Product ID: 601100755938646

Affected Customers: If you purchased the product listed above before 2026-03-25, you are affected by this product safety concern.

Why is this product dangerous?

The product has an excessive concentration of lead, Di-n-butyl phthalate (DBP) and Di(2-ethylhexyl) phthalate (DEHP), which poses a risk to the environment.

What to do

Please immediately stop using the recalled product and dispose of it safely.

If you have offered or sold this product to someone or are aware of anyone using this product, please inform them of this message.

Remedies for consumers

If you would like to request a refund, please contact our dedicated Customer Services at

<https://www temu.com/support-center.html>.

Contact

If you have any questions or concerns regarding this notice, please do not hesitate to contact us at <https://www temu.com/support-center.html>.

We sincerely apologize for any inconvenience this may cause.

Sincerely, Temu Customer Service