

In case of discrepancies between language versions, the English version prevails.

2026-03-25

## **PRODUCT SAFETY RECALL**

Dear Valued Customer,

We regret to inform you that we have recently identified a safety concern with the below product sold on Temu.

### **Product details**



Name of the product: 15Hrs Portable Ice Cooling Fan, 16°C Ice Compress Cooling, 1-100 Wind Speeds Handheld Fan, 4000mAh Large Capacity, 3-IN-1 Handheld/Desk/Neck Fan, USB Fan with Type-C Charging, Foldable Personal Fan for outdoors, Travel Essentials Gifts for Women, Men

Brand of the product: HIPAPPY

Name of the seller: NCUS

Identification No.: 75297314264 which is accessible on the package as follows:



Product ID: 601101447658076

Affected Customers: If you purchased the product listed above before 2026-03-25, you are affected by this product safety concern.

### **Why is this product dangerous?**

The product has an excessive concentration of lead, which poses a risk to the environment.

### **What to do**

Please immediately stop using the recalled product and dispose of it safely.

If you have offered or sold this product to someone or are aware of anyone using this product, please inform them of this message.

**Remedies for consumers**

If you would like to request a refund, please contact our dedicated Customer Services at <https://www temu.com/support-center.html>.

**Contact**

If you have any questions or concerns regarding this notice, please do not hesitate to contact us at <https://www temu.com/support-center.html>.

We sincerely apologize for any inconvenience this may cause.

Sincerely, Temu Customer Service