

In case of discrepancies between language versions, the English version prevails.

2026-01-21

## PRODUCT SAFETY RECALL

Dear Valued Customer,

We regret to inform you that we have recently identified a safety concern with the below product sold on Temu.

### Product details



Name of the product: Moana Movie Theme Soft Plush Chicken Doll Figurine - Whimsical and Cute Mixed Colors, Suitable for Home or Car Decoration Accessories to Enhance the Atmosphere as a Birthday Holiday Gift of All Ages, Festive Accessory, Party Decor, Playful

Brand of the product: DISNEY

Name of the seller: ZPPMall

Identification No.: 89406906361 which is accessible on the package as follows:



Product ID: 601103044348341

Affected Customers: If you purchased the product listed above before 2026-01-21, you are affected by this product safety concern.

### Why is this product dangerous?

The migration of the element chromium VI in the textile label with CE marking is higher than the regulatory limit, posing a risk of poisoning.

### What to do

Please immediately stop using the recalled product and dispose of it safely.

If you have offered or sold this product to someone or are aware of anyone using this product, please inform them of this message.

**Remedies for consumers**

If you would like to request a refund, please contact our dedicated Customer Services at <https://www.temu.com/support-center.html>.

**Contact**

If you have any questions or concerns regarding this notice, please do not hesitate to contact us at <https://www.temu.com/support-center.html>.

We sincerely apologize for any inconvenience this may cause.

Sincerely, Temu Customer Service