In case of discrepancies between language versions, the English version prevails.

2025-09-11

PRODUCT SAFETY RECALL

Dear Valued Customer,

We regret to inform you that we have recently identified a safety concern with the below product sold on Temu.

Product details



Name of the product: 1pc Black Jump Rope with Wear-Resistant PVC Coating, Adjustable Rope Length & Comfortable Foam Grip - Precision Counting Skipping Rope for Fitness Training, Workout Accessories,

Sleek Design, Durable Construction

Brand of the product: N/A Name of the seller: FreeRaptor

Identification No.: 6829826956 which is accessible on the package as follows:



Product ID: 601099542592009

Affected Customers: If you purchased the product listed above before 2025-09-11, you are affected by this product safety concern.

Why is this product dangerous?

The plastic material (string) of the product has an excessive concentration of phthalates Dibutyl phthalate (DBP), Bis(2-ethylhexyl) phthalate (DEHP) and Diisobutyl Phthalate (DIBP).

What to do

Please immediately stop using the recalled product and dispose of it safely.

If you have offered or sold this product to someone or are aware of anyone using this product, please inform them of this message.

Remedies for consumers

If we have your contact details, you will have received an email with the above information and Temu has already processed a full refund on behalf of the seller to your original payment method. If you have not received an email, please visit our Support Center https://www.temu.com/support-center.html to request a refund.

Contact

If you have any questions or concerns regarding this notice, please do not hesitate to contact us at https://www.temu.com/support-center.html.

We sincerely apologize for any inconvenience this may cause.

Sincerely, Temu Customer Service