

2025.04.16

PRODUCT SAFETY RECALL

Dear Valued Customer,

We regret to inform you that we have recently identified a safety concern with the below product sold on Temu.

Product details



Name of the product	25cm/9.84in Adorable Teddy Bear Plush Toys Cuddly Bear Stuffed Animals Plushies Kawaii Bear Toy Dolls
Name of the seller:	BOOKFONG
Identification No.:	6712422072, which is accessible on the packaging as follows: 
Product ID	601099632805466

Affected Customers: If you purchased the product listed above before 2025.04.16, you are affected by this product safety concern.

Why is this product dangerous?

Testing has determined that the seam on the back of the product may separate under force, which poses a risk of ingestion.

What to do

Please immediately stop using the recalled product and dispose of it safely. If you have offered or sold this product to someone or are aware of anyone using this product, please inform them of this message.

Remedies for consumers

If we have your contact details, you will have received an email with the above information and Temu has already processed a full refund on behalf of the seller to your original payment method. If you have not received an email, please visit our Support Center <https://www temu.com/support-center.html> to request a refund.

Contact

If you have any questions or concerns regarding this notice, please do not hesitate to contact us at <https://www temu.com/support-center.html>.

We sincerely apologize for any inconvenience this may cause.

Sincerely,
Temu Customer Service