



2024/7/31

Product Recall



Dear Valued Customer,

At Temu, your safety and satisfaction are our top priorities. We regret to inform you that we have recently identified a potential safety concern with the below product(s) sold on Temu.

Product Details:

GoodsID	Product Description	Identity of Seller
601099526119071	1pc Bow Tie Bear, 13.78 Inches, Cute Teddy Bear Animal Stuffed Plush Toy, Home Pillow Ornaments, Comfortable And Soft Birthday Holiday Gifts, Christmas Bear Decorations	Yangzhou Seek Toys Co Ltd

Affected Customers: If you purchased and received one of the product(s) listed above before [2024/7/31], you may be affected by this product safety concern.

Means of Redress: Customers should stop using the product immediately. Visit our [Return and Refund Policy](#) to request a full refund. You may be entitled to other remedies under applicable laws. You can get information about your rights at https://commission.europa.eu/live-work-travel-eu/consumer-rights-and-complaints_en and https://europa.eu/youreurope/citizens/consumers/shopping/shopping-consumer-rights/index_en.htm

We sincerely apologize for any inconvenience this may cause and assure you that we are committed to resolving this matter promptly.

If you have any questions or concerns regarding this notice, please do not hesitate to contact our dedicated Customer Services Department at <https://www temu.com/support-center.html>. Our representatives will be available to assist you and address any queries you may have.

Temu Customer Services Department